



PHG Update: July 13, 2021

Dear Valued Providers:

We want to be a resource to our Premier Health Group Independent providers. As the pandemic has begun to slow, we will continue to provide clinical and operational updates as they become available to support the provider community, but not as frequently as we had before.

We want to ensure the brief continues to bring our providers helpful and useful information. To this end, we will release a new provider brief every other month moving forward, unless communication becomes available more frequently that we feel is vital to share with you.

In addition, we have created a resources page on the [PHG website](#).

Please feel free to contact us directly at (937) 499-7441 if you have any questions

Yours sincerely,

*Matt*

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### Third-Party Information Security Incident Affecting Providers

We would like to ensure you are aware of a recent information security incident involving Maximus, a government health data vendor under contract with the Ohio Department of Medicaid. While Maximus indicates this incident did not affect patients, it potentially affects the private information of certain providers, including an unknown number of PHG providers.

The incident occurred between May 17, 2021, and May 19, 2021, when a Maximus server with providers' personal information was inappropriately accessed by an unknown party, according to Maximus. Information accessed may have included providers' name, date of birth, Social Security number, and/or Drug Enforcement Administration number.

Maximus is making free credit monitoring available to those affected for up to two years. Providers interested in this service can contact Experian at (800) 357-0823 between 9 am and 11 pm EDT Monday through Friday, or between 11 am and 8 pm EDT on Saturdays and Sundays.



Maximus has sent letters regarding this incident to affected providers. If you did not receive a mailed letter but are a Medicaid provider whose information was provided to Ohio Department of Medicaid or to a Managed Care Plan for credentialing or tax identification purposes before October 1, 2020, your information may have been affected, and Maximus can provide you the same credit monitoring products being offered to those who received a mailed letter.

For more information, please go to <https://maximus.com/questions>

## CompuNet Launches In-House Prescription Drug Monitoring Program

CompuNet has launched a new, comprehensive prescription drug monitoring program as another option to urine drug testing. Prescription drug monitoring tests, previously sent to Quest Diagnostics, are now available through CompuNet's expanded toxicology department.

CompuNet's prescription drug monitoring program will offer improved turnaround times for test results since **both screening and confirmations will be performed in-house** at CompuNet's core lab. The program offers an ala carte menu of individual tests for screens, screens with reflex to confirmation, and confirmations. Additionally, CompuNet offers four prescription drug monitoring screen only panels and five screen with confirmation panels (*see below*).

PRESCRIPTION DRUG MONITORING SCREEN ONLY PANELS															
ORDER CODE	Integrity (pH, SG, & Creat)	Alcohol	Amph	Barbit	Benzo	Bupren	Cocaine	THC	EDDP (methadone)	Fentanyl	6-AM (heroin)	MAD	Opiates	Oxy	PCP
PDM1Q	X		X	X	X		X	X	X			X	X	X	X
PDM2Q	X		X	X	X		X	X	X			X	X	X	
PDM3Q	X	X	X	X	X		X	X	X		X	X	X	X	
PDM4Q	X	X	X	X	X	X	X	X	X		X	X	X	X	X
PRESCRIPTION DRUG MONITORING SCREEN WITH CONFIRMATION PANELS															
PDM1CF	X		X	X	X		X	X	X			X	X	X	X
PDM2CF	X		X	X	X		X	X	X			X	X	X	
PDM3CF	X	X	X	X	X		X	X	X		X	X	X	X	
PDM4CF	X	X	X	X	X	X	X	X	X		X	X	X	X	X
PHRXPM			X	X	X		X	X	X	X	X	x	X	X	X

If your practice utilizes point-of-care drug testing from a drug screen cup, CompuNet can also provide confirmations for drugs tested.

For information about the new test options and how to order, please contact your CompuNet account representative. CompuNet's Toxicology Account Executive, Pam Moore, is also available for information and can be reached at [pjmoore@compunetlab.com](mailto:pjmoore@compunetlab.com) / (937) 903-4865 (mobile).